# HLALANATHI **FUNERALS**

Contact:

Address:

Tell: 016 341 6054

41 Schoeman Street



# administered by Econo Group Schemes

Econo Group Schemes, Postnet Suite 245, P/Bag 20009

Industrial  Email: Heidelberg  admin@hlalanathifunerals.co.za Gauteng  1441	Garsfontein, 0042 Reg no. 2005/019760/23 FSP no: 13413 Underwritten By Safrican Insurance				
Accepta	nce Form Pol no.				
I the undersigned hereby accept the membership and benefits, as	indicated, on the Econo Group Scheme				
Mark with "X" Is this a NEW POLICY?	or an ALTERATION on your existing policy?				
1 Personal details of Main Member	2 Personal details of Spouse				
Title: Surname:					
Full First names:	Title: Surname:				
	Full First names:				
Identity Number:	tonia activation.				
Date of Birth:	Identity Number:				
Cellino:	Date of Birth:				
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Residential Address:					
	Cover: R Premium: R				
3 Biological Children and Legal Guardiansh					
Sumame and Full Names:	Identity number:				
1					
3					
4					
5					
4 Extended Members					
Full Names & Sumame:	Identity number: Cover: Premiums:				
1					
Nominated benificiary:					
A construction of A way that the 44 counties of A way a construction					
6 Months Wa	iting Period				
5 Declaration					
the undersigned hereby declare and warrant all information cumplied both	rein, to be true and correct. I am aware that any non-disclosure or misrepresentation of				
information, which is material to the determination of the risk by The Underw	riter, may lead to the policy being declared null and void in which case all premiums paid				
	my needs and feel that I have all the necessary information in order to make an informed and the Intermediary Disclosure Document were made available and explained to me.				
Acceptance of this policy is subject to verification done by Safrican in terms of					
Do you have an existing funeral policy with Econo Group Sche	emes ? State "Yes" or "No"				
Have you cancelled or do you intend to cancel an existing poli	icy in order to take out this one? State "Yes or No"				
nd an alter for State Dock State of Associations (September 1988)					
Signature of Main Member:	Date:				
The Terms and Conditions applicable to this policy, are explained in your policy documen contract (as intended in Article 48 of the Act), to cancel your policy should there be any nor	nt. Subject to the terms of the Insurance Act, you have 30 days after receipt of the summery of the policy n-compliance with the laws governing your policy.				
Enquiries or complaints, which are not resolved to your satisfa					
Ombudsman for Long-term insurance, PO BOx 45007, CLAREMONT, 7735					
Registrar of Long-term insurance, Financial Services Board, PO Box 35655, MENLO PARK,	,0102				

O . NO ESTIONOF DE	KSUNAL INFOR	INATION ACT	4 OF 2013 (POP	IA)	
We collect, hold, use and disclose y We will only process your information In Providing you with products and s	services that suit your n	puld reasonably expensed	ou with access to the ser ct, including:	vices and products that	we provide.
☐ To issue, administer and manage	your insurance policies				
To process insurance claims and     To potify you of person products and	to take recovery action				•
☐ To notify you of new products or o☐ ☐ To confirm, verify and update you	revelopments that may	be of interest to you	300	1.	
To comply with any legal and regions	lator requirements			1 4	
and regi	natory requirements				
Some of your information that we ho	old may include your fir	et and last name			
information, your title, birth date, ger	nder, occupation, insura	ance history, family hi	story, and your banking	tai or otner physical add details	ress, other contact
Consent to Disclose and Share ve	our Information		SERVICE CAUSE CHICAGO	THE STATE OF THE S	
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grand do required by us. rour if	formation may be hoste	ed on servers manag	ed by a third-party service	e provider.	10 10 10 10 1
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*To remotely access or request a co	by of your personal info	rmation as processed	by us and .		
-Ask for an update and/or correction	of your personal inform	nation			190
You have the right to:					
Opt-out of any marketing campaign	\$				
<ul> <li>Object to us sharing your information</li> <li>Opt-out at any time</li> </ul>	n with other business u	nits			
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Please read the clause below and	tick the applicable bo	x.			
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# SUMMARY TERMS AND CONDITIONS AS STATED IN THE POLICY DOCUMENT

#### FUNERAL BENEFITS:

The funeral plan provides for a cash payment of a death claim of a Principal Member, his/her Spouse, Children Extended Family Members

#### FUNERAL PACKAGE

The funeral package consists of the following benefits:

- Optional Extended family Benefit. (On applicable groups only)

## INSURED PERSONS DEFINITIONS:

Principal Member: any individual, between ages 18-84 years, who can participate in the policy, in terms of the eligibility conditions as stated in the Policy Document. The maximum entry age is 84 years. A Principal member must live in South Africa.

Spouse: a person married to the Principal Member by law or tribal custom or under the tenets of any Asian religion, which shall include a Common Law Spouse of the Principal Member.

Common Law Spouse: a person who is deemed by Safrican, at its sole discretion, to be a Spouse, considering the circumstances of each case, and shall include, where applicable, customary marriages or a relationship between two people who have lived together for at least six consecutive months prior to the date of death of the Spouse.

Child: an unmarried child of the Principal Member, younger than 21 years, including a stepchild, posthumous child, an illegitimate child, a legally adopted or a stillborn child (must be stillborn from the 26<sup>th</sup> week of pregnancy). Only 2 stillbirth claims will be accepted per family during the term of the Policy. Cover for Children is extended to under age 25 years if the Child is a full-time student at a recognised educational institution. This does not include part-time or correspondence students. Children who are mentally disabled or totally and permanently disabled before age 21 years, who are unable to care for themselves, are covered until cover for the Principal Member ends. Details of any Children of a Common Law Spouse, illegitimate child and stepchild must be supplied to Safrican at the time that the Principal Member joins the scheme, or within 1 month of the child becoming eligible for cover. Failing this, Safrican will require satisfactory proof to support any claim.

Optional Extended Family (On applicable groups only): Family members, who are dependent on the Principal Member for financial assistance in the event of their death, may be covered. These include parents, parents-in-law, uncles, aunts, brothers, sisters, nephews, nieces, grandparents and children of the Principal Member who are age 21 years and older.

## Please Note:

Extended Family may not be older than the maximum entry age of 84.

## TERMS AND CONDITIONS:

- Each Principal Member must complete an application form choosing his/her Spouse, Children, Extended Family Members, where applicable.
- Benefits end on the date of non-payment of premiums (subject to the Grace Period), or withdrawal from the Plan by the Principal Member, which ever event may occur first.

- Premiums are paid up to death
- The policyholder is entitled to be provided upon request, with a copy of the Policy

## GRACE PERIOD:

A one-month grace period is allowed to pay any premium once the policy is in force. If the premium is not paid within (2) months, the cover will end without

## WAITING PERIODS:

- From date of inception, there is a six-month waiting period for claims, due to natural causes, for all persons insured under the
- Only accidental death claims will be paid immediately, provided the policy for the Principal Member and/or dependants (where applicable) is in force
- In the event of the Principal Member choosing a higher benefit for any person under the policy, from the start date of the increased cover, six months waiting period will apply only to the amount by which the benefit increased.
- Where any premium payment is missed and thereafter paid, the part of the waiting period not completed at the point when the premium was not paid, will apply from the date the premium is paid.
- Where a policy is reinstated, a new waiting period will start from the restarted date of cover.
- Suicide 12 months from inception

#### **EXCLUSIONS:**

No benefit will be paid if death is directly or indirectly caused by or attributable to:

- Terrorism or war (whether declared or not).
- Radioactive contamination, whether directly or indirectly.
- Divorced spouses at the start of the policy are not covered as Spouses and cover divorced spouses as Spouses who divorce during the term of the policy will end immediately on divorce. Divorced spouses may be covered as Extended Family, on Schemes or Policies which offer Extended Family Cover.

## COOLING OFF PERIOD:

The Principal Member has a 31-day cooling off period from receipt of this document to examine the policy. Provided that no death or claim has taken place in this period, he/she must inform Safrican in writing if he/she chooses not to take up the policy. All premiums already paid will be refunded, less the cost of any risk cover

## SURRENDER VALUES/CESSION/LOANS:

This policy has no surrender value and may not be ceded or pledged in any way. No loans will be granted against this policy.

## RAUDULENT CLAIMS:

Safrican will not pay any fraudulent claim that is made against this policy.

Safrican will, at its own discretion, be entitled to cancel this policy, and any other policy held by the Principal Member or claimant, with immediate effect, should any fraudulent claim be made with the knowledge or intent of the Principal Member or claimant to Safrican's detriment.

#### SUMMARY CLAIMS PROCEDURE:

In the event of a death, a Claim Notification Form must be requested from a Safrican Office and submitted together with the relevant supporting documents within six (6) months of the date of death. Failure to do so within six (6) months from date of death will result in the benefit being forfeited.

DOCUMENTS TO BE SUBMITTED INCLUDE, BUT ARE NOT LIMITED TO:

Fully completed Claim Notification Form.

Proof of death:

- Original computer produced or faxed certified Death Certificate; or
- Original or faxed certified copy of unabridged Death Certificate: or
- Original or faxed certified copy of Abridged Death Certificate in respect of stillborn, together with supporting medical documents.
- A copy of the Notification of death
- Certified copy of Principal Member's Identity Document
- Certified copy of deceased's Identity document
- Current bank statement of the claimant
- See the Claim Notification Form for further required documents.

SAFRICAN RESERVES THE RIGHT TO REQUEST FURTHER DOCUMENTATION OR INFORMATION AS IT MAY DEEM NECESSARY TO ACCURATELY ASSESS A CLAIM

- Safrican will endeavor to settle the claim within 48 hours, provided all the claim criteria have been met.
- Faxed copies must be clearly certified by the Police or a Commissioner of Oaths. relevant details of the Police or the Commissioner of Oaths must be clear. Documentation submitted other than those listed, will not be accepted. Affidavits are not accepted

FOR COMPLAINTS ABOUT HOW THE POLICY WAS SOLD TO YOU:

ECONO GROUP (FSP 13413)

Boardwalk Office Park Physical Address:

Block Suites Phase 5

Pretoria, Faerie Glen

(012) 991 0131

Safrican Compliance Officer

P.O. Box 616 Postal Address:

Johannesburg 2000

(011) 778 8130

Fax Fmail: compliance@safrican.co.za

Should a complaint not be resolved to your satisfaction, you may escalate the complaint to the Ombudsman at:

FAIS Ombudsman

Postal Address: P.O. Box 74571

Lynwood Ridge 0040

(012) 762 5000

Tel: (086) 066 3247

The Ombudsman for Long-Term Insurance:

Private Bag x45 Postal Address:

Claremont 7735

(021) 657 5000 Fax: (021) 674 0951

# ACCEPTANCE OF TERMS AND CONDITIONS

I declare that I have read the terms and conditions attached to the Policy and understand their meaning and effect and undertake to abide and to be bound by the terms and conditions of the Policy.

DATE